

ISSUE OR CONCERN	Phone Contact	Email Contact	Department Website	Form Link
CONSTRUCTION AND DEVELOPMENT CONCERNS				
Construction noise	970.920.5080	cmphelp@cityofaspen.com	Engineering	
Construction impacts leaving a site	970.920.5080	Engineeringhelp@cityofaspen.com	Engineering	
Construction-related COVID concerns	970.920.5080	Engineeringhelp@cityofaspen.com	Engineering	
Exterior lighting concern	970.920.5090	Engineeringhelp@cityofaspen.com	Engineering	
Permit software system help (Salesforce)	970.920.5065	sfsupport@cityofaspen.com	Quality Office	
Wireless Communication Facilities/Small Cell Facilities	970.920.5080	Engineeringhelp@cityofaspen.com	Engineering	
Work not built to approved plans	970.920.5090	buildinginspectors@cityofaspen.com	Community Development	
Work beyond the scope of a permit	970.920.5090	buildinginspectors@cityofaspen.com	Community Development	
Work without a permit	970.920.5090	buildinginspectors@cityofaspen.com	Community Development	
Use not allowed by zoning	970.920.5090	comdevzoning@cityofaspen.com	Community Development	
NOISE CONCERNS				
Construction noise	970.920.5080	cmphelp@cityofaspen.com	Engineering	
Gas-powered leaf blower	970.920.5039	eh@cityofaspen.com	EHS	
Neighbor noise or general noise issue	970.920.5039	eh@cityofaspen.com	EHS	
PARKING CONCERNS				
Dispute a parking ticket	970.920.5267	parking@cityofaspen.com	Parking	
Parking sign/meter issue	970.429.1761	parking@cityofaspen.com	Parking	
Vehicle illegally parked/Vehicle parked In my reserved spot	970.429.1761	parking@cityofaspen.com	Parking	
Vehicle obstructing traffic (in an alley or driveway)	970.429.1761	parking@cityofaspen.com	Parking	
Vehicle stored on street	970.429.1761	parking@cityofaspen.com	Parking	
PARKS AND RECREATION CONCERNS AND NEEDS				
Cozy Point Ranch concern	970.429.2034	parkstrails@cityofaspen.com	Parks & Recreation	

Golf issues or comments	970.429.1949	aspengolfstaff@cityofaspen.com	Golf	
Open space concern	970.429.2034	john.spieess@cityofaspen.com	Open Space	
Parks concern	970.920.5120	parksweb@cityofaspen.com	Parks & Recreation	
Recreation communication/Staff information	970.920.5120	parksweb@cityofaspen.com	Parks & Recreation	
Recreation facility, equipment, or programs	970.920.5120	parksweb@cityofaspen.com	Parks & Recreation	
Special event concern	970.429.2092	events@cityofaspen.com	Special Events	Form
Trail concern	970.920.5120	parkstrails@cityofaspen.com	Parks & Recreation	

SAFETY CONCERNS

Bear issues	970.920.5400	policeweb@cityofaspen.com	Police	
Crime or police concern (non-emergency)	970.920.5400	policeweb@cityofaspen.com	Police	
Damaged or uneven sidewalk	970.920.5080	cmphelp@cityofaspen.com	Engineering	
Pedestrian push button/rapid flash beacon issue	970.920.5080	cmphelp@cityofaspen.com	Engineering	
Puddles / Pooling Water	970.920.5080	cmphelp@cityofaspen.com	Engineering	
Rio Grande Recycling Center overflow	970.920.5039	eh@cityofaspen.com	EHS	
Rio Grande Recycling Center -illegal dumping	970.920.5039	eh@cityofaspen.com	EHS	

SNOW AND ICE CONCERNS

Snowplowing needed on streets or alleys	970.920.5130	Streets@cityofaspen.com	Streets	
Snow removal needed on Downtown Mall	970.920.5120	parksweb@cityofaspen.com	Parks & Recreation	
Snow removal needed on trails	970.429.2034	brian.long@cityofaspen.com	Parks & Recreation	
Snow or ice removal needed at Red Brick Arts Center	970.429.2777	sarah.roy@cityofaspen.com	The Red Brick	
Snow or ice removal needed on sidewalk	970.920.5400	policeweb@cityofaspen.com	Police	

SIGN CONCERNS AND NEEDS

Commercial signage concern	970.920.5090	comdevzoning@cityofaspen.com	Community Development	
Request a new street sign	970.920.5080	cmphelp@cityofaspen.com	Engineering	
Other signage issues	970.920.5130	Streets@cityofaspen.com	Streets	

STREET AND TRAFFIC CONCERNS

Pothole/street repair needed	970.920.5130	Streets@cityofaspen.com	Streets	
Street light out	970.920.5030	utilities@cityofaspen.com	Utilities	
Traffic congestion due to design	970.920.5080	Engineeringhelp@cityofaspen.com	Engineering	
Traffic congestion causing safety issues	970.920.5400	policeweb@cityofaspen.com	Police	

TRANSPORTATION CONCERNS AND NEEDS

Bus & Transit information	970.920.5267	transportation@cityofaspen.com	Transportation, <u>RFTA</u>	
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Car To Go carshare program	970.920.5066	cartogo@cityofaspen.com	Transportation	
Downtowner service	970.920.5267	transportation@cityofaspen.com	Transportation	
Rubey Park Transit Center and bus stop issues	970.920.5267	transportation@cityofaspen.com	Transportation	
WE-cycle bike share service	970.920.5267	transportation@cityofaspen.com	Transportation	
WATER OR ELECTRIC UTILITY ISSUES				
Utility outages or flooding	970.920.5400	policeweb@cityofaspen.com	Utilities	
Water backflow inspections	970.920.5030	utilities@cityofaspen.com	Utilities	
Water quality concerns	970.920.5030	utilities@cityofaspen.com	Utilities	
OTHER CONCERNS AND NEEDS				
Aspen Saturday Market information	970.429.2687	nicole.henning@cityofaspen.com	Clerk	
Childcare information	970.920.5363	kidsfirst@cityofaspen.com	Kids First	
Environmental Health concerns	970.920.5039	eh@cityofaspen.com	EHS	
Foodborne illness	970.920.5039	eh@cityofaspen.com	EHS	
Red Brick Arts Center - Sign up my child for a class	970.429.2777	sarah.roy@cityofaspen.com	The Red Brick	
Red Brick Center for the Arts - Restroom issues	970.429.2777	sarah.roy@cityofaspen.com	The Red Brick	
Wheeler Opera House	970.920.5770	boxoffice@cityofaspen.com	Wheeler	
Other/Miscellaneous	970.429.2774	gaspensupport@cityofaspen.com	Quality Office	